



Vendor Contacts and Ordering Instructions

All PEPPM orders should be faxed to PEPPM at **800-636-3779** or placed online through Epylon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM 2015"

Product Line: [FrontRow](#)

Introduction

Pivotal Communications Group LLC specializes in being a super service minded and knowledgeable vendor on a few selected product lines. We are experts on audio visual products like **FrontRow Audio, TouchIT Smart Boards and wePresent Wireless Presentation Systems**. We believe strongly in those product lines, which is why we have chosen to work with them. Pivotal Communications Group is focused mainly on the educational sector.

Pivotal sales contact information:

Pivotal Communications Group LLC
US Sales Department
31 Sherbrooke Dr.
Florham Park, New Jersey 07932

Phone: 973-270-0702
Fax: 973-270-0705

Email: Info@Pivotal-NJ.com

Placing an Order via Fax:

1. Locate product and prices on PEPPM.org or through a sales representative.
2. Our posted PEPPM prices are for a quantity of 25. Please contact us as per above information to obtain quotes with potential additional volume discounts.
3. Address the orders to:

[Pivotal Communications Group LLC](#)
[Attn. Order Department](#)
[31 Sherbrooke Dr.](#)
[Florham Park, New Jersey 07932](#)

4. All quotes and orders should state "As per PEPPM 2015."
5. Fax the completed order to **800-636-3779**.
 - a. Your order will be reviewed and edited by PEPPM Staff.
 - b. You will be contacted to make any necessary corrections.
 - c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
 - d. Your order will be archived for audit support.
6. Standard shipping is included on all orders over \$500.00.



Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts_Ship-to Addresses.

1. Login to Epylon at www.epylon.com.
2. Click on the Contracts tab.
 - a. Choose between a "line item" or "contracts" search.
 - b. Select **Pivotal Communications Group** from the Vendor (Awardee) list.
 - c. Click "Search."
3. Add selected line items to a List.
4. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
5. Add selected items to a Purchase Order form.
6. Click "Submit" after entering a valid PO number and shipping address.
 - a. The PEPPM contract will automatically be referenced in your PO.
 - b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
 - c. The order will immediately be viewable by the vendor.
 - d. Your order will be archived for audit support.
8. Standard shipping is included on all orders over \$500.00.

For any assistance using Epylon, contact service@epylon.com or call 888-211-7438.

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